**User Story 1: Initial Engagement**

**As a Recruiter**

* **I want** to feel welcomed when I access the chatbot.
* **So that** I know I’m engaging with a professional tool designed to help me understand Nadya’s qualifications.

**Acceptance Criteria**

* A clear and concise welcome message should display as soon as the chatbot is loaded.
* The chatbot should encourage the recruiter to ask questions (e.g., “Hi! I’m Nadya’s CV Chatbot. Ask me anything about her skills or experience.”).
* Optional prompts for the recruiter to enter their name or company should not hinder starting the conversation.

**User Story 2: Asking General Questions**

**As a Recruiter**

* **I want** to ask broad questions about Nadya’s skills, experience, and expertise.
* **So that** I can gain a quick overview of her professional background.

**Acceptance Criteria**

* The chatbot should accurately answer questions like:
  + “What are Nadya’s main skills?”
  + “What makes Nadya unique in her field?”
  + “What experience does Nadya have?”
* Answers should be brief but informative, pulling from the CV.

**User Story 3: Exploring Specific Skills**

**As a Recruiter**

* **I want** to ask about Nadya’s technical and non-technical skills.
* **So that** I can determine if her capabilities align with the role I’m hiring for.

**Acceptance Criteria**

* The chatbot should provide detailed answers for queries like:
  + “What technical skills does Nadya have?”
  + “Can she lead teams?”
  + “Does Nadya have experience with AI?”
* The chatbot should highlight key examples or certifications relevant to the skill.

**User Story 4: Clarifying Work Experience**

**As a Recruiter**

* **I want** to ask about Nadya’s previous roles, responsibilities, and accomplishments.
* **So that** I can evaluate her suitability based on her past performance.

**Acceptance Criteria**

* The chatbot should provide details about:
  + Key positions held (e.g., job titles, companies).
  + Notable achievements in those roles (e.g., “Nadya led a team to develop an AI-driven solution that improved efficiency by 30%”).
  + Duration of her experience in specific fields.
* The recruiter should be able to follow up with clarifying questions like:
  + “What was her role in [specific project]?”
  + “What kind of teams did she manage?”

**User Story 5: Learning About Education and Certifications**

**As a Recruiter**

* **I want** to know about Nadya’s education and relevant certifications.
* **So that** I can assess her foundational knowledge and specialized training.

**Acceptance Criteria**

* The chatbot should respond accurately to questions like:
  + “What degrees does Nadya hold?”
  + “Does she have any certifications?”
  + “Has Nadya completed any advanced courses?”
* Responses should specify institutions, graduation years, and fields of study (if included in the CV).

**User Story 6: Evaluating Unique Strengths**

**As a Recruiter**

* **I want** to know what makes Nadya stand out in her field.
* **So that** I can assess her unique value proposition.

**Acceptance Criteria**

* The chatbot should provide concise, compelling answers to:
  + “What makes Nadya unique?”
  + “What strengths does she bring to a team?”
* The chatbot should tailor responses to highlight both technical and interpersonal strengths (e.g., “Nadya is known for her ability to simplify complex AI concepts for cross-functional teams.”).

**User Story 7: Following Up on Specific Topics**

**As a Recruiter**

* **I want** to ask follow-up questions based on previous responses.
* **So that** I can delve deeper into specific areas of interest.

**Acceptance Criteria**

* The chatbot should retain context from earlier questions in the session.
* Example:
  + **Recruiter**: “What projects has Nadya worked on?”
  + **Chatbot**: “Nadya developed an AI-based tool at [Company Name] to predict customer behavior.”
  + **Recruiter**: “What tools did she use for the project?”
  + **Chatbot**: “She used Python, TensorFlow, and AWS for the development.”
* Context should persist for at least 5–10 follow-up interactions.

**User Story 8: Resetting or Restarting the Conversation**

**As a Recruiter**

* **I want** to reset the conversation at any time.
* **So that** I can ask new questions without the chatbot retaining prior context.

**Acceptance Criteria**

* A “Reset Chat” button should be available and easy to find.
* On clicking, all prior context and messages should be cleared.
* The chatbot should display a fresh welcome message after the reset.

**User Story 9: Handling Unanswerable Questions**

**As a Recruiter**

* **I want** the chatbot to acknowledge when it doesn’t have an answer.
* **So that** I don’t get incorrect or irrelevant responses.

**Acceptance Criteria**

* For questions outside the scope of Nadya’s CV, the chatbot should provide a polite fallback response, such as:
  + “I’m sorry, I don’t have that information. Could you ask about something in Nadya’s CV?”
  + “That’s beyond the scope of my knowledge. Let me know if you’d like details about Nadya’s experience, skills, or education.”
* Ensure the chatbot never fabricates information.

**User Story 10: Ending the Chat Session**

**As a Recruiter**

* **I want** to end the chat session when I’m done.
* **So that** I can close the interaction easily without leaving anything open-ended.

**Acceptance Criteria**

* A visible “End Chat” or “Close” button should allow recruiters to formally exit.
* Display a thank-you message on ending, e.g., “Thank you for chatting! Feel free to reach out again.”

**User Story 11: Optional Recruiter Personalization**

**As a Recruiter**

* **I want** the option to provide my name and company details.
* **So that** the chatbot can personalize responses if needed.

**Acceptance Criteria**

* An optional prompt like: “What’s your name and company? (Optional)”
* If provided, the chatbot uses this information to personalize responses, e.g.:
  + “Thanks for your question, [Name] from [Company]!”
* If skipped, responses remain neutral.

**User Story 12: Mobile-Friendly Design**

**As a Recruiter**

* **I want** to use the chatbot seamlessly on my mobile device.
* **So that** I can access it on the go without usability issues.

**Acceptance Criteria**

* The chatbot interface should be responsive, with:
  + Easily tappable buttons.
  + A scrollable chat window optimized for smaller screens.
  + Proper alignment of text and input fields.